



CONTINUITY SERVICE





SEAMLESS, SECURE EMAIL COMMUNICATION

Nobody ever expects a server failure, yet they can happen to anyone at anytime, causing huge disruptions in business operations. If you want to continue your operations regardless, you need a continuity service that activates automatically within seconds and synchronizes email data to be easily accessible and searchable.



Interruption of business operations due to email server failure

HOW CAN A **CONTINUITY SERVICE** HELP YOU SECURE YOUR EMAIL ENVIRONMENT?

-  Guaranteed 99.9% backup server availability.
-  No reliance on a single point of failure, like when a M365 region or private on prem servers go down.
-  Business continuity and no wasted man-hours while IT is rebuilding or getting the services running.
-  **Uninterrupted business email communications with automatic data synchronization.**

If the email system fails, the Email Continuity Service is immediately activated within seconds.

The booking and use of spam and malware protection is required in order to guarantee the functions and efficiency of Continuity Service.



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RELIABLE FEATURES FOR **SMOOTH EMAIL TRAFFIC**:

Automatic activation: If the mail server fails, the automatic activation of Continuity Service takes place immediately. The delivery of emails is carried out without interruption by alternative means (POP3/IMAP mailbox or webmail access).

Continuous access to emails with Webmailer: Undeliverable emails are provided via a webmail front-end, which can still be used to process and send emails.

POP3 mailbox: All emails are available via an alternative mailbox even if the internal email infrastructure fails. Access to the POP3 mailbox is via an email client.

Storage of email traffic: Email traffic is stored for 90 days. If emails are accidentally deleted or lost due to a failure of the company's mail server, they can be recovered within seconds.

Automatic email data synchronization: When the customer's email server is available again, Continuity Service automatically compares the existing email data with that of the email server and, if necessary, adds the missing emails.

Display of already delivered emails: Users and administrators can see in the control panel which emails have already been delivered after the customer's email servers have been restored.

Guaranteed server availability of 99.9 percent: Proofpoint guarantees its customers an availability of its Continuity Service of 99.9 percent.

Selective service provision: The Continuity Service can also be activated for individual email addresses.

